

FTI Consulting Hearing Services for Chicago International Arbitration Center



About FTI Consulting

FTI Consulting is a publicly traded corporation with more than 8,000 employees in more than 31 countries and 83 cities across the globe.

- There are FTI Consulting professionals located in most major business centers, familiar with local resources and able to fulfill logistical needs. We're adept at adhering to local business practices, currencies, etc. – making it easy to work together.
- Our Trial & Arbitration Support professionals include Spanish, French, Creole and German speakers and FTI Consulting's global professionals provide language support in many other languages, including Japanese, Korean, Chinese, Filipino, Malay, Hindi, Hebrew, Arabic, Danish, Italian and Dutch.
- FTI Consulting maintains stringent conflicts, compliance and confidentiality procedures. We can maintain GDPR-compliant files and we work closely with FTI Consulting's Cybersecurity practice to ensure all client-provided data is managed securely.



Trial & Arbitration Support

A winning argument is built with carefully chosen facts, arranged in a logical structure, and presented in a compelling manner. Our global practice provides a range of support services, all designed to strengthen your arguments and presentation – making them more persuasive and memorable.



Technology and
Evidence Presentation



International
Arbitration



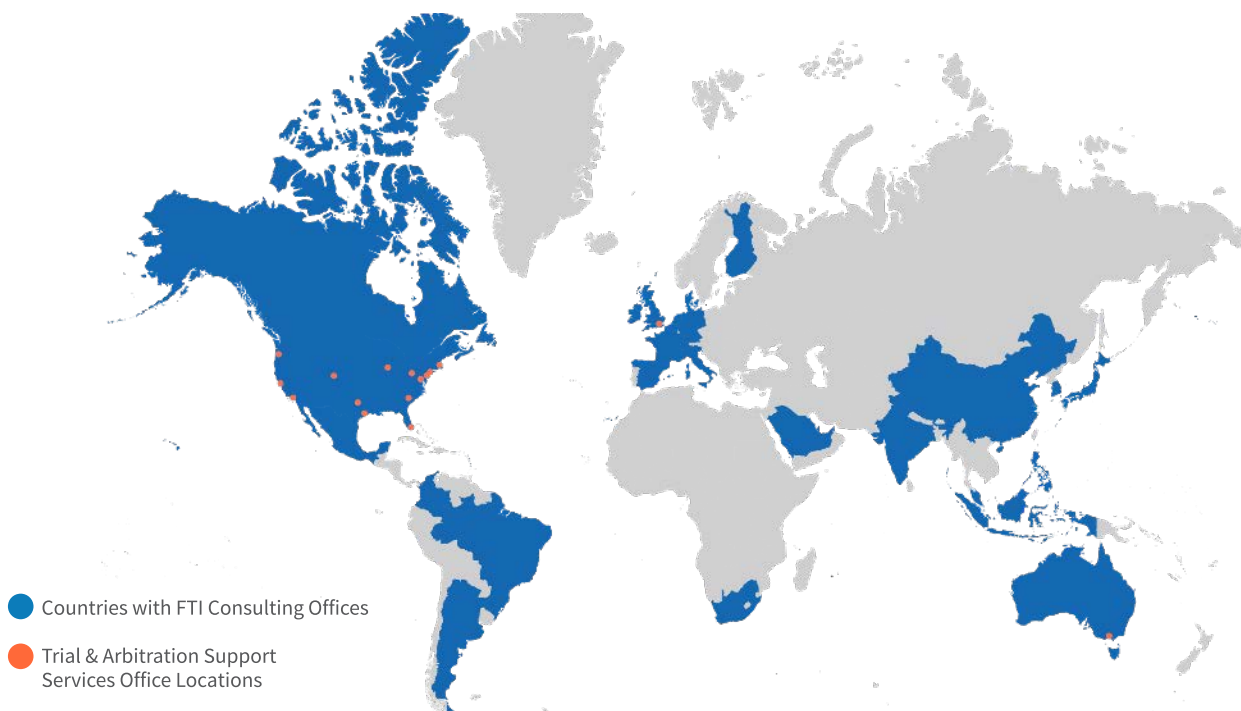
Graphics and
Presentations

Whether in person or remote, our professionals integrate directly with your trial team as you plan your presentation. We provide graphics, presentations, technology, evidence presentation, complete support for international arbitration, and a wide variety of custom tools designed to complement your arguments.

We provide complete support, from pretrial hearings through post-trial briefs. Whether you need help making an innovative visual to dissuade government action or need support for a full-blown trial or arbitration hearing, our team knows how to handle the details, so you can concentrate on what's important.

FTI Consulting is a Global Provider

Professionals in Europe, the Middle East, Asia-Pacific, and throughout the United States

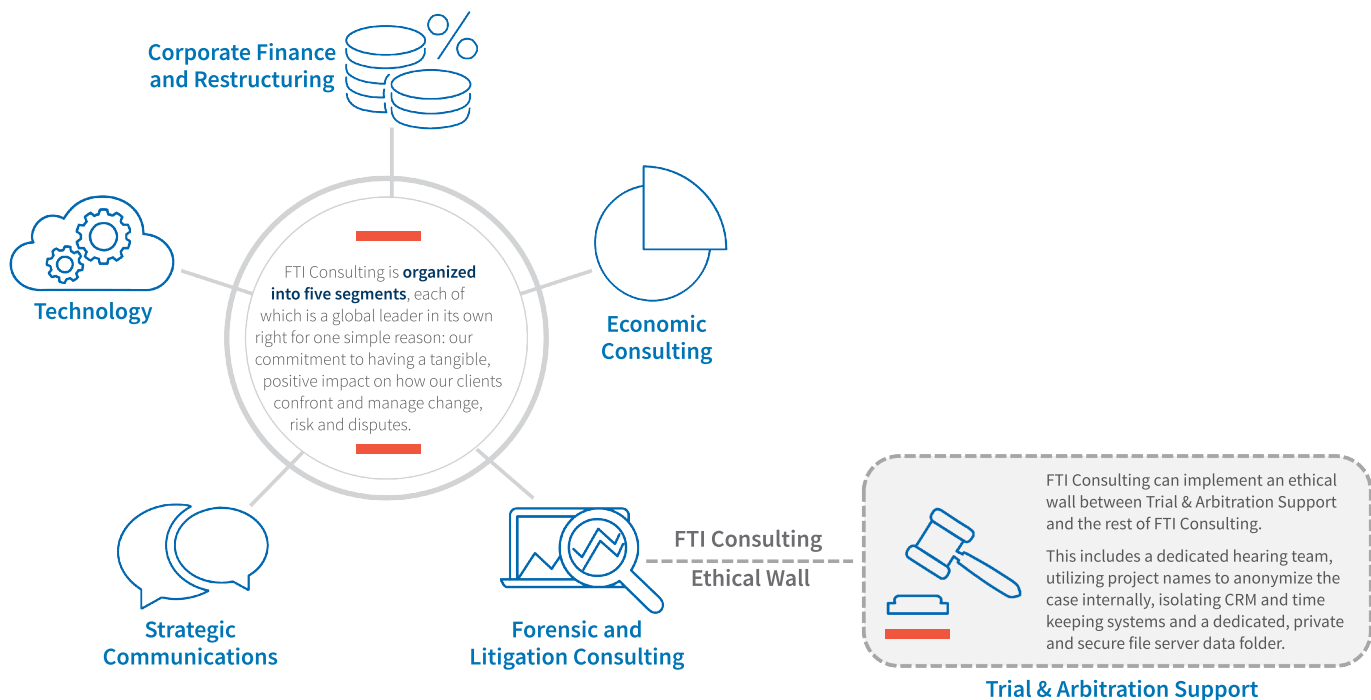


● Countries with FTI Consulting Offices

● Trial & Arbitration Support
Services Office Locations

Ethics and Neutral Services

- FTI Consulting's Trial & Arbitration Support practice can operate as **an isolated entity within FTI Consulting, with ethical walls and server restrictions** that prevent access to client data and information held by other practices, including testifying experts. On numerous occasions, our hearing team learned only through the parties' counsel that an FTI Consulting testifying expert had been retained by one of the parties, not through any internal channels. FTI Consulting experts were retained by claimants in some of those matters and by states in others.
- **Our ethical walls procedure, controlled by our General Counsel's office**, prevents any disclosure of case information between parties segregated by those walls. When the virtual hearing practice is retained in a neutral role for both sides of an arbitration and the parties disclose that one side or the other has retained FTI Consulting in some other capacity, **a specific ethical wall is established between engagement teams preventing any disclosure between those teams**. Only those employees who sign an ethical wall agreement are allowed access to materials for the specific matter on which they are engaged. We also employ an audit function for access to the files so we can ensure that the wall is functioning properly.
- FTI Consulting is a publicly traded company with approximately \$5.6B capitalization. We support some of the largest, most complex litigation (and other) matters globally. **Our reputation and very existence depend on managing engagement confidentiality to the highest standard**. Moreover, as a publicly traded company, FTI Consulting owes a fiduciary duty to its shareholders to act in accordance with its corporate governance practices, including strict adherence to its published **Code of Ethics and Business Conduct**.



Differentiators

Our Trial & Arbitration Support team is highly regarded by leading arbitration panels, arbitral bodies and institutions globally, including the World Bank/ICSID, PCA, LCIA, ICC, and Maxwell Chambers. We are preferred partners for the World Bank/ICSID, PCA and ICDR. This recognition reflects our team's expertise, professionalism and commitment to providing outstanding service to our clients in complex and high-stakes disputes.

Our professionals average more than 16 years' experience. Our most senior consultants are not just managers, they apply their many years of experience (25+ years on average) to supporting clients at the hearing.

The FTI Consulting Difference

We support arbitration hearings as a professional service, rather than merely with software systems. We specialize in and fully support electronic presentation of evidence and provide custom solutions throughout the project. We customize our work, our approach and the equipment to meet the needs of each hearing whether fully remote, in-person or hybrid.

Our global presence allows us to provide whatever support is needed, most anywhere it's needed – whether it's a remote witness participating from their local country or a full-scale event with a fully-wired hearing room, breakout rooms and catering.

How We Support

Our professionals learned by supporting U.S. litigation teams in a highly demanding advocacy support role. We provide neutral support with the same level of expertise and dedicated service, taking full responsibility for presenting evidence in the hearing room, alleviating counsel of those concerns so they can focus on their case.



The Technical Details

- We prepare for each hearing by reviewing the materials to be sure we have enough familiarity to work smoothly and easily with senior counsel and provide the highest level of support during the hearing.
- We don't just display evidence "for the record." Our professional presentation consultants are prepared to follow along, displaying documents side-by-side, highlighting and enlarging as needed, to help lend meaning to testimony. This is especially important when displaying foreign-language documents and supporting non-native speakers.
- We make the complete case record available, in the exact format provided, without renaming or renumbering of documents, so that counsel can request evidence using familiar terms during the hearing.
- Our professionals are thoroughly trained to efficiently edit video depositions, including removal of objections, colloquy and long pauses, to provide concise and meaningful evidence.
- We avoid physical servers in the hearing, minimizing logistics and related infrastructure needs, making our services more flexible and faster to set up.

Related Services

- Our **Visual Communications** practice provides complete graphics consulting and design to help your presentations be more memorable and persuasive. We put together the right team, whether you need senior consulting or efficient production of professional slides.
- We offer flexible options for **document repository**, which can be engaged independently from our evidence presentation services. This allows each party to choose the services that best meet their needs, rather than being tied to a bundled package.
- When a **document management platform** is needed, ours is designed and customized for arbitrations, providing a user-friendly interface that is easy to learn and navigate. We prioritize simplicity and efficiency by avoiding unnecessary tools and clutter, making the hearing experience streamlined and straightforward.
- **Court reporting:** As the impartial guardians of the record, the court reporter produces the official verbatim transcript that underpins everything else that follows in a trial or hearing.

Graphical Presentation Examples





FTI Consulting Services

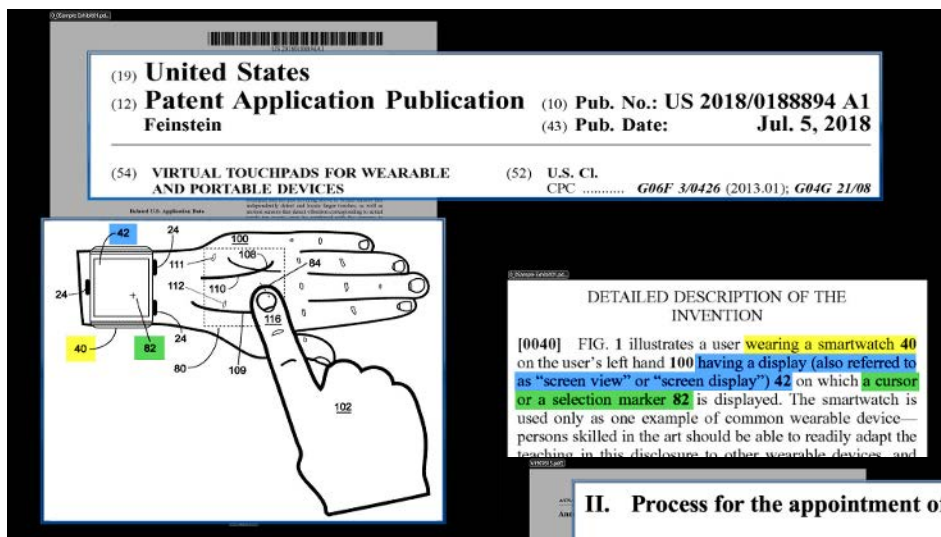
Electronic Presentation of Evidence (EPE)

Imagine Presenting Evidence in a Way That Makes Sense

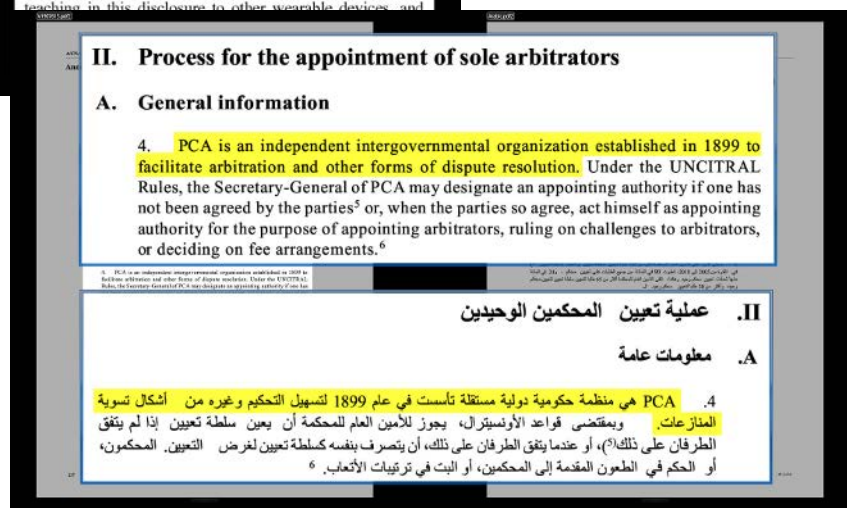
When it's time for the proceeding, FTI Consulting can deliver top-tier electronic presentation of evidence, providing a seamless interface for the legal team to present, navigate, and annotate exhibits in real time.

Our electronic presentation of evidence sets FTI Consulting apart. Our counsel-friendly approach grew from our long history in U.S. litigation, where boundless service and accommodating the needs of each legal team has long been the norm. We do more than display the record—we ensure counsels can use the evidence dynamically to make meaningful points.

- Unlike some others, neither our consultants nor the platform impose an outside naming convention on the evidence.
- We thoroughly prepare in advance of each day in court to be familiar with the day's evidence and follow your presentation plan.
- Our consultants do more than put the document on the screen full page. We zoom to make relevant sections legible and follow along, highlighting and making comparisons where requested, to help the exhibits actually impart meaning.
- Engage our evidence presentation independently or as part of a complete solution.



Tie elements together
to give meaning to the
evidence on display

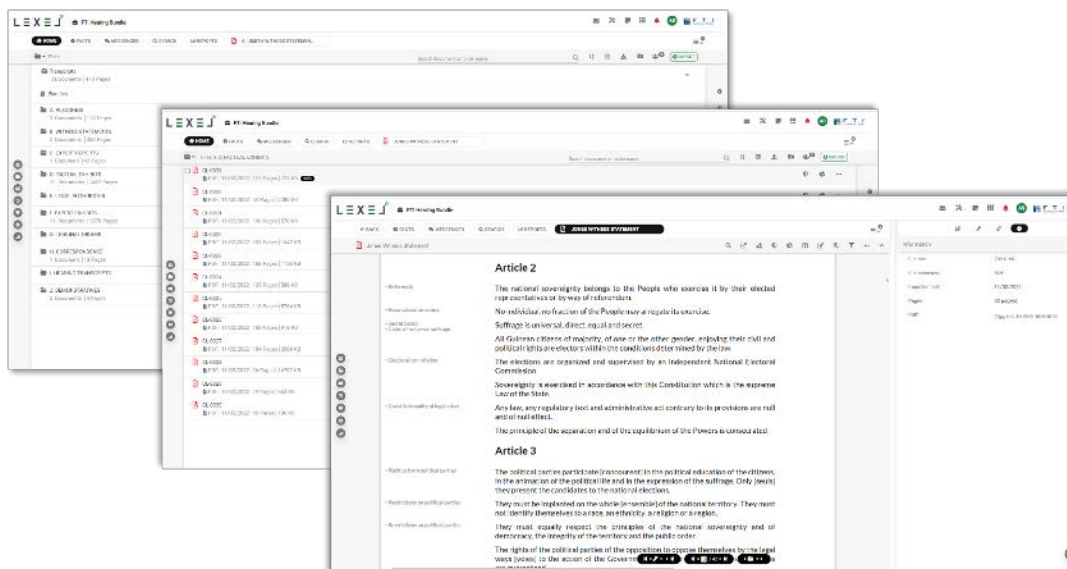


Accommodate multilingual proceedings and witnesses

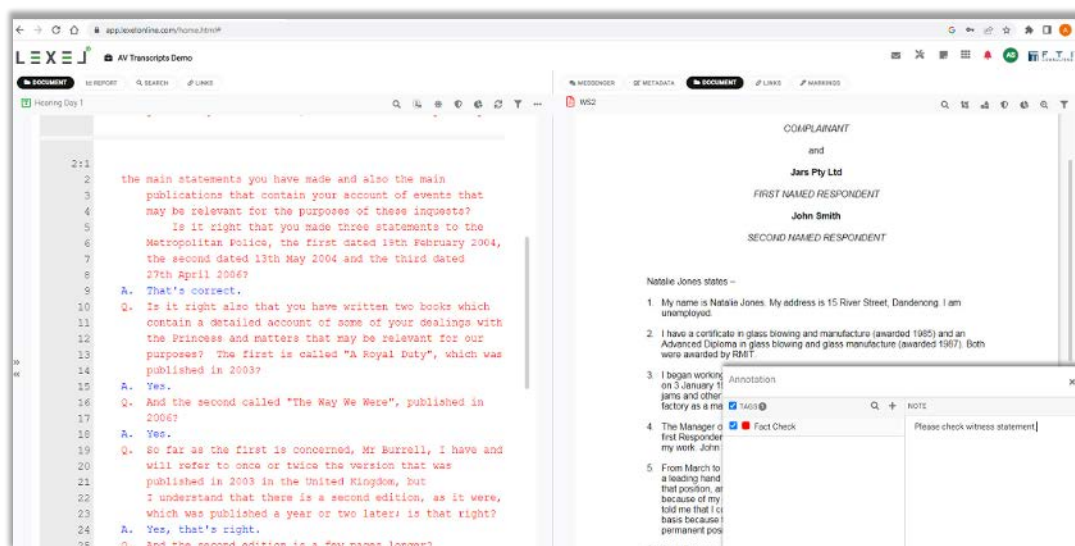
Hearing Bundle Platform

Feature Overview

- **FTI Consulting's case preparation and shared bundle platform** allows your team to prepare all of the evidence, transcripts and video, using a modern, intuitive interface to issue tag, make notes, create hyperlinks, and efficiently collaborate, with granular control of access.
- **Organize** transcripts (Real-time and Historic), document bundles in folder, groups and categories, searchable by folder or document name.
- **Review** with annotation tools and tags, cross-references and hyperlinks, full text search and reports.
- **Collaborate** with your case team, shared or private workspace, chat/message central.
- **Secure** access to case, documents, features and operations, individual user login credentials, two-factor authentication.



Access and Review Documents



A simple, consistent interface to review real time transcript and evidence

Transcription Services

FTI Consulting works with the industry's leading court reporters to ensure that the proceedings are meticulously documented, aiding in the preservation of an accurate record. That rigor minimizes the need for post-hearing corrections and the risk of disputes or legal challenges. Our court reporters also know the importance of good communication, making them easy to work with from start to finish, leading to a more efficient resolution and lower overall costs.

Why should you choose FTI Consulting?

- **Reliable expertise** – we partner with only the very best in the reporting industry, those who have been vetted and proven themselves in the most challenging and high-pressure situations.
- **Diligent preparation** – Our highly skilled reporting teams always research and prepare prior to the hearing to ensure glossaries are ready to provide an accurate real-time, draft and final transcript at the end of each hearing day.
- **Leading technology** – We provide Apple iPad tablets for the tribunal and staff to view the real-time feed. Additional tablets are available on request.
- **Onsite, remote or hybrid** – Our reporters have the experience to support hearings in any situation.
- **Predictable cost** – We provide free draft transcripts to all participants and we charge a flat daily rate instead of per page, providing greater cost certainty.



Virtual Hearing Support

During the Hearing

- **FTI Consulting Technical Manager** oversees the proceeding to ensure reliability and security. This includes managing the FTI Consulting TrialMax Cloud® web portal, the FTI Consulting file share site and configuring secure, virtual breakout rooms at the discretion of the parties.
- **FTI Consulting Trial Technology Professionals** are available to provide real-time display of all evidence, video and demonstratives as a neutral participant and for all parties. Documents are called up as they are named in the record. No unique media identifiers are required. Optional dedicated support available for one or both parties, including advance preparation.
- **Judge or Arbitrators, Counsel and Active Witness** are seen and heard at all times on a dedicated monitor, when using FTI Consulting's remote system or a second monitor.
- **Private, secure gallery** available to allow observation by parties, additional counsel, inactive witnesses, and others. Audio and video input available from gallery at the discretion of the arbitration panel.
- **Transcriptionist** observes the proceeding and provides optional real-time transcript through the TrialMax Cloud® portal.
- **Platform support for multi-language interpretation.** Listeners can select interpretation language and separately and choose to mix it with the spoken language channel, to permit easy understanding while still hearing native speaker.
- **Local, redundant recording.** We make any needed recording to our own redundant local devices to ensure accurate and reliable capture.

How It Works



Virtual Hearing Participant Equipment Kit

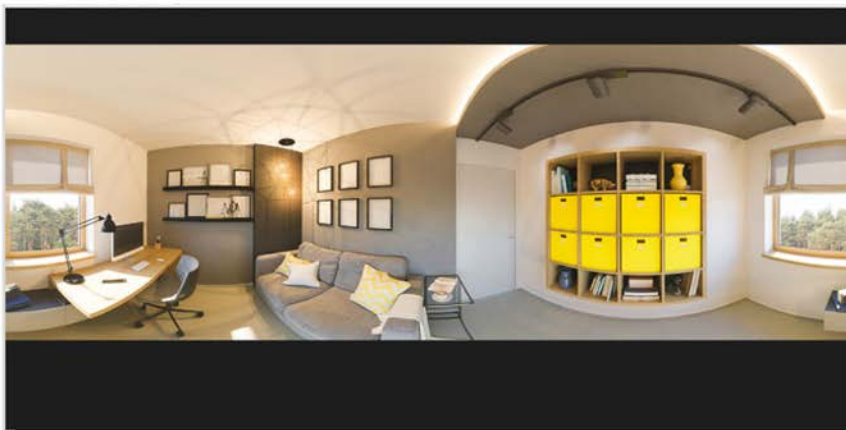
FTI Consulting has expanded our digital services to address the need for fully remote or hybrid solutions in a wide range of applications, including one-one-one investigative interviews, small group settings, such as depositions, regulatory responses and negotiations, and large group needs, including hearings, arbitrations, and trials.

FTI Consulting's Remote Equipment Kit is a small, sanitized, secure, laptop with two external monitors. FTI Consulting can maintain control remotely, before and during the proceeding, to ensure security and fast troubleshooting.

FTI Consulting's 360° Room Monitoring Camera can be used to monitor a witness and their environment during testimony. Upon approval, this video feed can be accessed by counsel or recorded to preserve the testimony.



Sample Witness/Expert Remote Equipment Setup



Sample 360° Room View





Key Contacts



JAMES WATKINS

Senior Managing Director
Wayne, PA
+1 484 888 4951
james.watkins@fticonsulting.com



STEVE SCHWARTZ

Managing Director
New York, NY
+1 917 992 1730
steve.schwartz@fticonsulting.com



RICH PAGE

Managing Director
London, England
+44 758 597 7114
rich.page@fticonsulting.com

EXPERTS WITH IMPACT™

FTI Consulting, Inc. is an independent global business advisory firm dedicated to helping organizations manage change and mitigate risk: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities. Connect with us on Twitter (@FTIConsulting), Facebook and LinkedIn.

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