



# Hearing Services for Chicago International Arbitration Center





The professionals in FTI Consulting's Trial & Arbitration Support practice provide a seamless hearing room experience, allowing you and your team to focus on your advocacy and argument. Our technology professionals prepare all of your evidence, making it easy to access, review, and present, while our graphics professionals help make your presentations more memorable and persuasive.

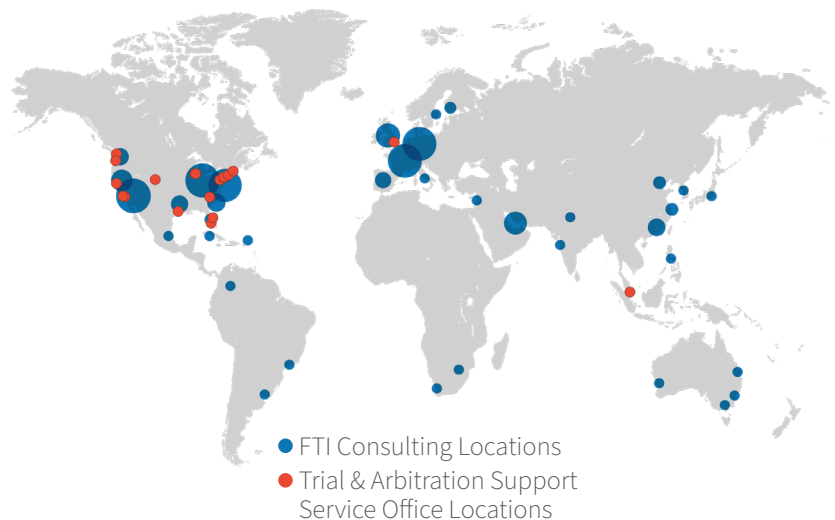
We provide complete support for arbitrations throughout the world, from preliminary hearings through post-hearing briefs.

- Evidence presentation, case management platforms and audiovisual equipment for the hearing
- Hosting and support for remote participants or fully remote proceedings
- Persuasive graphics

With offices in every major financial center and every corner of the globe, we successfully serve our clients wherever challenges and opportunities arise.

Our Trial & Arbitration Support team is highly regarded by leading arbitration panels, arbitral bodies and institutions globally, including the World Bank/ICSID, PCA, LCIA, ICC, and Maxwell Chambers. We are preferred partners for the World Bank/ICSID, PCA, Maxwell Chambers and ICDR. This recognition reflects our team's expertise, professionalism and commitment to providing outstanding service to our clients in complex and high-stakes disputes.

Our professionals average **more than 16 years' experience**. Our most senior consultants are not just managers, they apply their many years of experience (**25+ years on average**) to supporting clients at the hearing.



## The FTI Consulting Difference

We support hearings as a professional service, rather than merely with software and hardware systems. We specialize in and fully support electronic presentation of evidence and provide custom solutions throughout the project. We customize our work, our approach and the equipment to meet the needs of each hearing whether fully remote, in-person or hybrid.

Our global presence allows us to provide whatever support is needed, most anywhere it's needed – whether it's a remote witness participating from their local country or a full-scale event with a fully-wired hearing room, breakout rooms and catering.

Our Trial & Arbitration Support professionals include Spanish, French, Creole and German speakers and FTI Consulting's global professionals provide language support in many other languages, including Japanese, Korean, Chinese, Filipino, Malay, Hindi, Hebrew, Arabic, Danish, Italian and Dutch.

## Confidentiality and Compliance

FTI Consulting is a publicly-traded company with nearly 8,000 employees in 32 countries. We support some of the largest, most complex matters globally. Our reputation and very existence depend on managing engagement confidentiality to the highest standard.

- FTI Consulting maintains stringent conflicts, compliance and confidentiality procedures, including **strict ethical walls**.
- We can maintain files in **compliance with data protection regulations**, including GDPR, CCPA, BDSG, APEC and more.
- We work closely with **FTI Consulting's Cybersecurity** practice to ensure all client-provided data is managed securely.

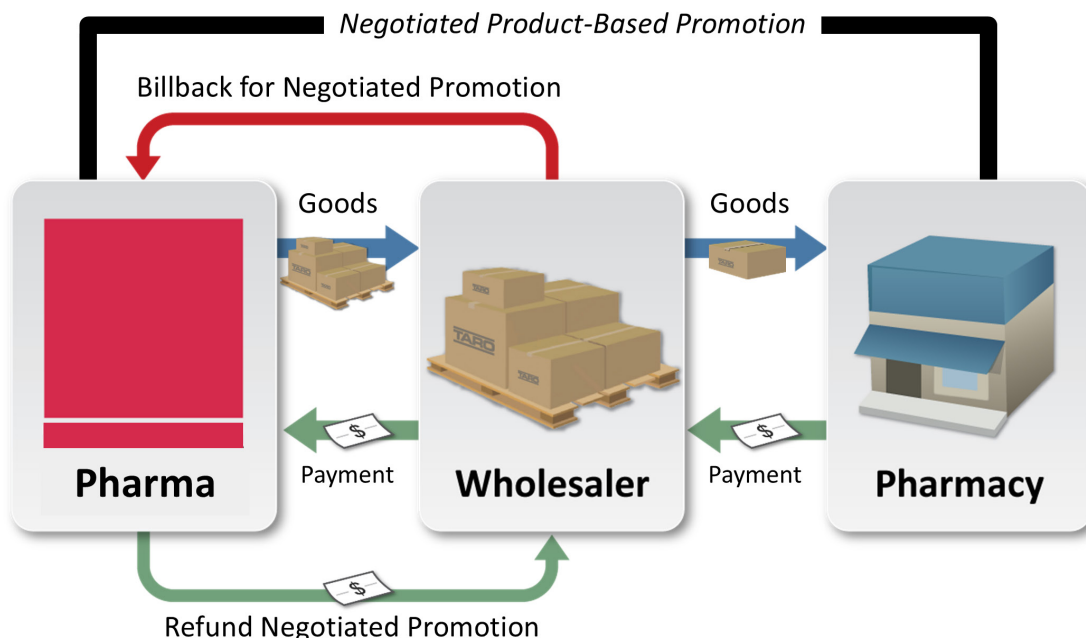


## The Technical Details

- We prepare for each hearing by reviewing the materials to be sure we have enough familiarity to work smoothly and easily with senior counsel and provide the highest level of support during the hearing.
- We don't just display evidence "for the record." Our professional presentation consultants are prepared to follow along, displaying documents side-by-side, highlighting and enlarging as needed, to help lend meaning to testimony. This is especially important when displaying foreign-language documents and supporting non-native speakers.
- We make the complete case record available, in the exact format provided, without renaming or renumbering of documents, so that counsel can request evidence using familiar terms during the hearing.
- Our professionals are thoroughly trained to efficiently edit video depositions, including removal of objections, colloquy and long pauses, to provide concise and meaningful evidence.
- We avoid physical servers in the hearing, minimizing logistics and related infrastructure needs, making our services more flexible and faster to set up.

## Related Services

- Our **Visual Communications** practice provides complete graphics consulting and design to help your presentations be more memorable and persuasive. We put together the right team, whether you need senior consulting or efficient production of professional slides.
- We offer flexible options for **document repository**, which can be engaged independently from our evidence presentation services. This allows each party to choose the services that best meet their needs, rather than being tied to a bundled package.
- When a **document management platform** is needed, ours is designed and customized for arbitrations, providing a user-friendly interface that is easy to learn and navigate. We prioritize simplicity and efficiency by avoiding unnecessary tools and clutter, making the hearing experience streamlined and straightforward.
- As the impartial guardians of the record, the **court reporter** produces the official verbatim transcript that underpins everything else that follows in the hearing.







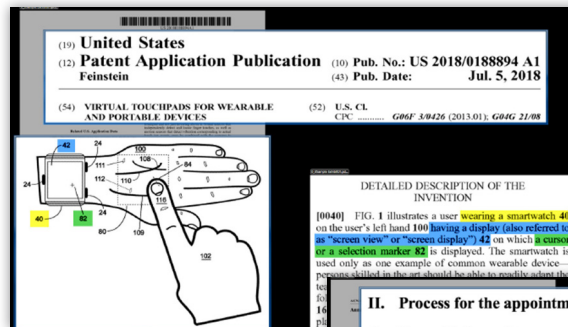
## The Details – At the Proceeding

### Imagine Presenting Evidence in a Way That Makes Sense

When it's time for the proceeding, FTI Consulting can deliver top-tier court reporting with integrated real-time, allowing a single interface for the legal team that includes searchable access of each day's transcript.

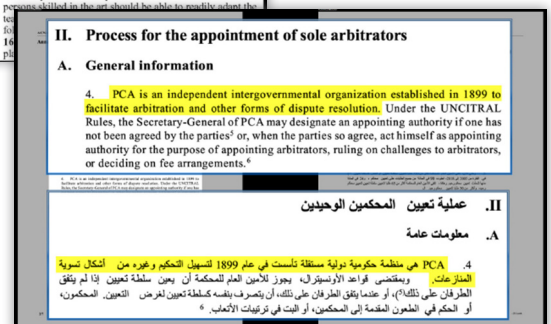
Our electronic presentation of evidence sets FTI Consulting apart. Our counsel-friendly approach grew from our long history in U.S. litigation, where boundless service and accommodating the needs of each legal team has long been the norm. We do more than fulfill the record, we make it easy for counsel to use the evidence to make meaningful points.

- Unlike some others, neither our consultants nor the platform impose an outside naming convention on the evidence.
- We thoroughly prepare in advance of each day in court to be familiar with the day's evidence and follow your presentation plan.
- Our professional presentation consultants follow along, displaying documents side-by-side, highlighting and enlarging as needed, to help lend meaning to testimony. This is especially important when displaying foreign-language documents and supporting non-native speakers.
- Engage our evidence presentation independently or as part of a complete solution.



*Tie elements together to give meaning to the evidence on display*

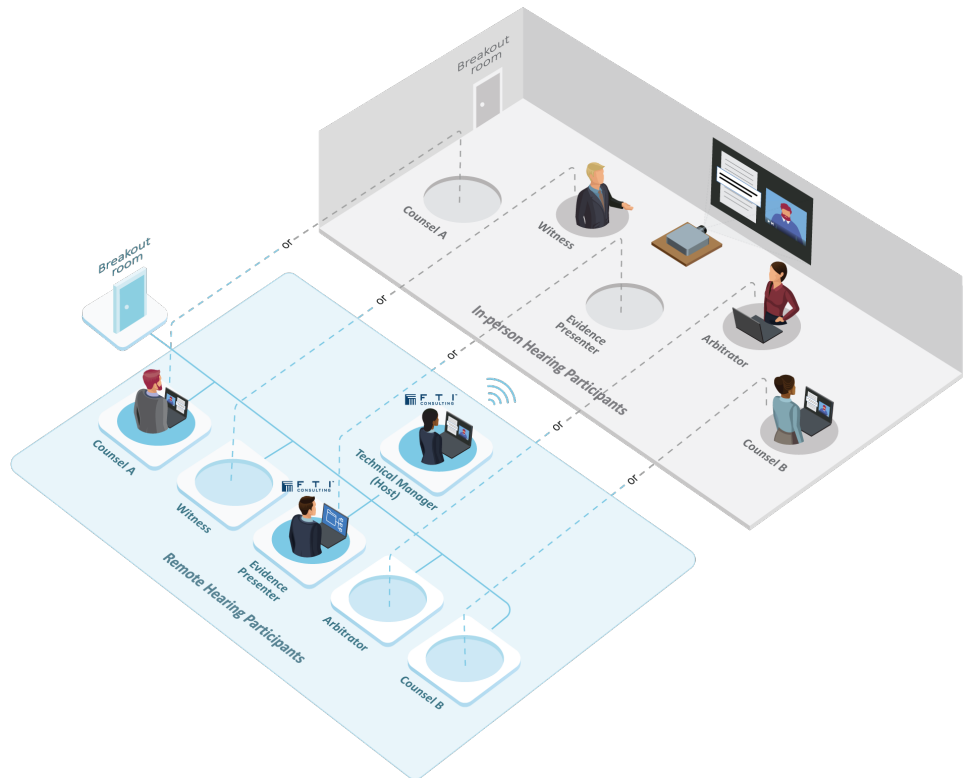
*Accommodate multilingual hearings and witnesses*





## Onsite, Remote or Hybrid Hearings

Arbitral hearings are far more varied than they were in years past and FTI Consulting is expert at supporting any mix of onsite and remote participants. While the hearing may be fully onsite or fully remote, it's just as likely to have one or two witnesses remote to an otherwise onsite hearing, or you may need the hearing livestreamed to a broader audience.



We can provide access to digital evidence, equipment and technical support at whatever level is needed.

- **Optional Remote Equipment Kit:** a small, secure laptop with two external monitors.
- **360° Room Monitoring Camera** can be added to monitor a witness and their environment during testimony. Upon approval, this video feed can be accessed by counsel or recorded to preserve the testimony.
- **Remote Technical Support:** our team can maintain remote control, before and during the proceeding, to ensure security and fast troubleshooting.



Sample Witness/Expert Remote Equipment Setup





## Key Contacts



### **JAMES WATKINS**

Senior Managing Director  
Wayne, PA  
+1 484.888.4951  
[james.watkins@fticonsulting.com](mailto:james.watkins@fticonsulting.com)



### **STEVE SCHWARTZ**

Managing Director  
New York, NY  
+1 917.992.1730  
[steve.schwartz@fticonsulting.com](mailto:steve.schwartz@fticonsulting.com)



### **RICH PAGE**

Managing Director  
London, England  
+44 758.597.7114  
[rich.page@fticonsulting.com](mailto:rich.page@fticonsulting.com)

For more information: [www.fti-tas.com](http://www.fti-tas.com).



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**FTI Consulting** is an independent global business advisory firm dedicated to helping organizations manage change, mitigate risk and resolve disputes: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities.

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